SMARTENERGYSUMMIT engaging the consumer

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RESEARCH & ANALYSIS ON IOT AND THE EVOLVING SMART HOME —New Energy Solutions, Connected Appliances, & Security—

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#SES2015



Energy Efficiency & Value-added Services

33% of U.S. broadband households are interested in

bundling HVAC maintenance services with their electric-

ity services. Twenty-seven percent would bundle Internet

taken some action to reduce their energy usage or costs

Roughly 25% of U.S. broadband households find one

pealing," including energy, HVAC, or appliance monitoring.

One-half of broadband households have some kind of

value-added service for their home, including 20% with

an extanded appliance warranty and 12% with a a service

in the past 12 months. These actions include replacing

of the value-added monitoring services to be "very ap-

standard light bulbs with CFLs or LEDs.

contract for their HVAC system.

Nearly 85% of U.S. broadband households have

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RESEARCH HIGHLIGHTS IoT and the Smart Home Cite Parks Associates when using any information from this document.

loT and the Smart Home

10% of U.S. broadband house-

holds have a smart energy device (a programmable thermostat, light bulb, power strip, outlet, or plug adapter capable of connecting to the Internet).

Big Data

25% of consumers have privacy and security concerns about having smart energy devices connected to the Internet, increasing to nearly 50% among those who already own smart energy devices.

73% of U.S. broadband households

cite concerns about their private information stolen by hackers as one of their top concerns about smart home devices.

A comprehensive smart home bill of rights would alleviate concerns for nearly 40% of households.

40% of consumers are willing to share data from smart energy devices in order to identify and resolve problems.

16% of U.S. broadband house-

holds own a smart home device. 30-40% of smart energy device owners use their devices daily, including 35% of smart thermostat owners.

and electricity services.

Roughly 10% of those buying smart energy devices are upgrading from an existing device that still functions.

One-third of broadband households plan to purchase a smart home device over the next 12 months.

Interoperability

27% of smart home equipment owners first purchased a kit with multiple

purchased a kit with multiple devices.

Over 50% of all smart energy device owners report interoperability is "very important." That include 60% of all smart lighting owners.

Nearly 70% of U.S. broad-

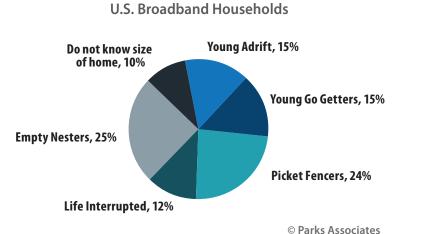
band households would pay \$2.99 per month for a bundle of smart energy services. Consumers in general are highly receptive to energy management as a service.

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New research & interactive discussions on business strategies and new energy services

Smart Home Consumer Segments



FREE RESOURCES

Whitepapers

The Connected Consumer: Top Trends in IoT

Key Competitive Elements for Smart Home Service Providers

parksassociates.com/whitepapers

Newsletters

Sign up for the Smart Energy Insights newsletter & more at

www.parksassociates.com/ newsletter

Industry Webcasts—NO FEES

"The Impact of IoT on Energy Efficiency in the Home "

Thursday, FEB 26th 11 A.M. CT (9 a.m. PT)

Sponsored by WeatherBug Home **REGISTER** parksassociates.com/iot-energy-efficiency

"IoT & The Smart Home Ecosystem: Mass Market Adoption"

Tuesday, MAR 24th 11 A.M. CT (9 a.m. PT) Sponsored by ULE Alliance **REGISTER** parksassociates.com//ule-iot-2015



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Parks Associates' 2015 EVENTS

CONNECTIONS.

CONNECTIONS[™]: The Premier Connected Home Conference

May 19-21, 2015 San Francisco, CA

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Engaging Consumers

Connected Health Summit: Engaging Consumers

SEPT 9-10, 2015 | San Diego, CA

ConnectedHealth Summit.com



CONNECTIONS™ Europe

NOV 10-11, 2015 | Amsterdam

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