

CONNECTIONS SUMMIT



Engaging Consumers: IoT and the Smart Home

JANUARY 5, 2017

IoT and Smart Home: Changing Business Models

HOSTED BY
PARKS
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Consumer
Technology
Association™



MODERATOR

Tom Kerber

Director, IoT Strategy

@TomAKerber

@ParksAssociates

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Smart Home Business Models

Direct Models

- New Premium Product Sales
- Differentiation in Product Portfolio (Higher Margin Mix)
- Expanded Product Portfolio
- Expand Sales Channels (Incremental Product Sales)

Direct Models with Partners

- Co-marketing – Cross Sell
- Bundling with Home Services
 - Insurance
 - Home Warranty
 - HVAC Contracts
 - Security
 - Broadband, Video, Voice

Indirect Models

- Complementary Product Sales
- App Sales, Upgrade Revenue
- Mobile Advertising Revenue
- Selling Data
- EE / DR Payments, Energy Market Participation
- Insurance Discounts, Subsidies
- Platform Connection or Transaction Charge
- Grow Loyalty, Reduce Churn, Customer Acquisition Cost
- Operational Efficiencies

Marketplace Models

- Friction reduction in connecting buyers and sellers
- Lower acquisition costs for sellers

Speakers



Alex Dunn
President
Vivint Smart Home
@VivintHome



Gene Han
Vice President- Consumer IoT, Head of SF
Innovation Office
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Bill Lee
Vice President of Smart Home Product
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Isaias Sudit
Founder
TROVE
@trovedata

MODERATOR



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SPEAKER

Alex Dunn








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Innovative Product Solutions



-  Comprehensive Smart Security
-  HD Video (Doorbell, Indoor, Outdoor)
-  Learning Thermostats
-  Smart Locks
-  Smart Lighting
-  Fire/Flood/CO Protection
-  Integrated Rooftop Solar

World Class Services



-  24/7 Monitoring
-  Professional Installation
-  Sky Intelligent Energy & Security Management
-  30 Day Continuous DVR
-  4.5/5 Star Mobile App
-  In-home Support
-  Built to Work Seamlessly Together

vivint.SmartHomeTM



SPEAKER

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Vice President- Consumer IoT, Head of SF
Innovation Office

Target

@Target



SPEAKER

Bill Lee

Vice President of Smart Home Product
Marketing
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SPEAKER

Kevin Meagher

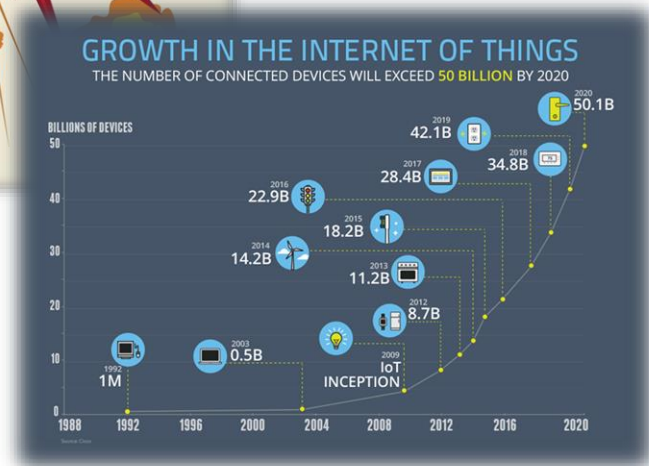
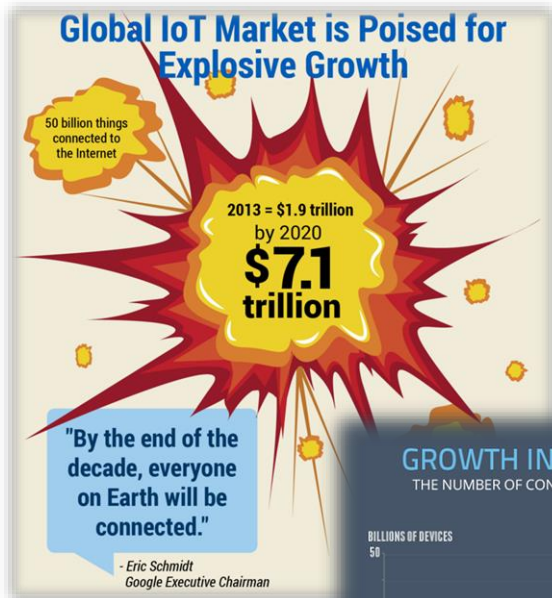
SVP Business Development

ROC-Connect

@roc_connect

IoT and Smart Home

Kevin Meagher



Changing Business Models



The Insurance Industry



SPEAKER

Dan Reed

Managing Director

American Family Ventures

@DanielKReed



SPEAKER

Isaias Sudit

Founder
TROVE

@trovedata

A TROVE of Data in the Smart Home

1

A Lesson for the Smart Home: The Smart Meter

- > Cool technology is not enough!
- > More devices producing more data doesn't mean better understanding... without better analytics

2

Predictive Data Science is Key to:

- > Targeting customers
- > Driving adoption of new services
- > Increasing customer loyalty, reducing churn

3

TROVE Makes Data Useful:

- > For utilities, ISPs and smart home providers
 - > On premise or in the cloud
 - > As an affordable subscription service

Predictive Data Science = **Anticipating Customer Behavior.**

TROVE is a predictive data science platform designed to **make data useful** for businesses.

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Program Guide

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