

# **Online Health Services**

**MARKET FOCUS** 

SERVICE: DIGITAL HEALTH

3Q 2012

By John Barrett, Director, Consumer Analytics, and Yilan Jiang, Manager, Consumer Research, Parks Associates

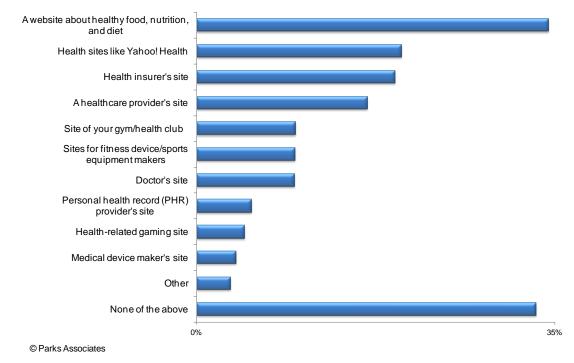
#### **SYNOPSIS**

Online Health Services provides market analysis and recommendations for companies active in the digital health industry. It specifically examines consumer use of healthrelated websites and the demographic/health characteristics driving usage. It gauges the demand for additional online health services and the applications most likely to be welcomed by consumers.

This research is part of Parks Associates' **Digital Health** research service which analyzes market trends for health care technologies, services, and devices.

## **Health-related Websites Visited in Past 12 Months**





#### ANALYST INSIGHT

"Consumers are turning to online health services for help with two distinct needs: fitness management and illness management. Not every person needs both, however, and the demand for each ability differs considerably."

- John Barrett, Director, Consumer Analytics, Parks Associates

## **CONTENTS**

## **Digital Health: Online Health Services**

- · About the Research
- Previous Research
- Key Conclusions
- · Recommendations





## **Online Health Services**

MARKET FOCUS

SERVICE: DIGITAL HEALTH

3Q 2012

#### **CONTENTS**

#### **Health Profile**

- · Health Lifestyle (Q2/12)
- · Health Lifestyle by Age(Q2/12)
- · Health-Related Activities (Q2/12)
- · Average Frequency of Health-Oriented Activities by Age (Q2/12)
- · Health Lifestyle by Age (Q2/12)
- Very Good Health Condition by HH Income (Q2/12)

#### **Health Insurance**

- Type of Health Insurance (Q2/12)
- Type of Health Insurance by HH Income (Q2/12)
- · Type of Health Insurance by Age (Q2/12)
- · Familiarity with New Healthcare Organizations (Q2/12)
- · Familiarity with Healthcare Organizations by Health Condition (Q2/12)

#### **Activities on Health-Related Websites**

- · Health-Related Websites Visited (Q2/12)
- Health-Related Websites Visited by Gender(Q2/12)
- · Health-Related Websites Visited by Health Condition (Q2/12)
- Health-Related Websites Visited by Exercise Frequency (Q2/12)
- Functions Engaged in on Health-Related Websites (Q2/12)
- · Online Health Activities by Age (Q2/12)
- · Online Illness vs. Fitness Management Activities by Age (Q2/12)
- Online Health Activities by Exercise Frequency (Q2/12)
- Online Health Activities by Health Condition (Q2/12)

#### **Demand for Online Health Services**

- · Most Valuable Functions of Health-Related Websites by gender (Q2/12)
- Most Valuable Functions of Health-Related Websites by Health Condition (Q2/12)
- · Interest Level in Functions on Health-Related Websites (Q2/12)
- · Interest in Functions on Health Websites by Exercise Frequency (Q2/12)
- · Interest in Functions on Health-Related Websites by Age(Q2/12)
- · Appeal of New Online Care Capabilities vs. Exercise Frequency (Q2/12)
- · Appeal of Online Care Capabilities by Age (Q2/12)





# **Online Health Services**

MARKET FOCUS

SERVICE: DIGITAL HEALTH

3Q 2012

## **ATTRIBUTES**

Parks Associates 15950 N. Dallas Pkwy Suite 575 Dallas TX 75248

TOLL FREE 800.727.5711
PHONE 972.490.1113
FAX 972.490.1133

parksassociates.com

sales@parksassociates.com

Authored by John Barrett and Yilan Jiang

Executive Editor: Tricia Parks

Number of Slides: 54

Published by Parks Associates

© 2012 Parks Associates | Dallas, Texas 75248

All rights reserved. No part of this book may be reproduced, in any form or by any means,

without permission in writing from the publisher.

Printed in the United States of America.

Disclaimer

Parks Associates has made

every reasonable effort to ensure that all information in this report is correct. We assume no

responsibility for any inadvertent error.

